

**Water/Wastewater Commissioners’  
Meeting Minutes  
November 3, 2014**

Present: Michael E. Putnam, Chairman  
Dale A. White, Vice-Chairman  
Robert E. Courage, Member  
David Boucher  
Evelyn Gendron

**Call to Order:**

Chairman Putnam called the meeting to order at 6:00 p.m. welcoming the attendees to the commissioners’ sewer rate increase public hearing.

**Appointments:**

Public Hearing – Sewer Rate Increase – Chairman Putnam read the November 3, 2014 public hearing notice, attached to these minutes as a permanent record. He introduced Commissioner Robert Courage, Vice-Chairman Dale White, Water Utilities Department Director David Boucher, Attorney William Drescher, Financial Operations Director Jack Sheehy, and Evelyn Gendron, Assistant to Director Boucher and the Board of Water and Wastewater Commissioners. Also attached to these minutes as a permanent record are the nine-page, double-sided, stapled hand-outs prepared by Underwood Engineers and made available to attendees.

Chairman Putnam said the commissioners were happy the members of the audience were in attendance. He explained the reason for this evening’s public hearing is that Milford needs a sewer rate increase, adding that an engineering firm had been hired to determine the long-range sewer department planning needs spanning the next ten years. Mr. Putnam explained that Milford’s sewer rates are below the level they should be and that sewer funds are being applied to meet the departmental needs, not wants. As sewer users, all three commissioners pay the sewer rates as does the public and so all are committed to keeping costs down, he said. Chairman Putnam introduced Mr. Steve Clifton, Underwood Engineers.

Mr. Clifton introduced himself as a Vice-President of Underwood Engineers, located in Portsmouth and Concord, NH, that prepares rate studies based upon an engineering perspective, which typically involve capital improvement projects that have a big impact upon user rates. He announced he would like to begin by explaining the public hearing handouts, comprised of 17 printed slides.

Referring to Page 1, Mr. Clifton indicated the reason for tonight’s meeting is a Sewer Rate Public Hearing and called attention to the Water Utilities Department’s Mission Statement, stating the mission statement also appears on the department’s website. He explained Page 2

Water/Wastewater Commissioner Meeting Minutes  
November 3, 2014

contained the three historical sewer billing rate categories, per cubic feet, January 2004 through July 2012.

Mr. Clifton pointed out that the previous sewer rate increase occurred in 2012, and that the current residential and commercial rates set per 100 cubic feet appear on this page as:

<u>Year</u>	<u>Residential Charges</u>	<u>Commercial/Industrial Charges</u>	<u>Flat Rate</u>
2012(July)	\$3.93 per 100 CF	\$4.91. Per 100 CF	\$66.81 per quarter

He pointed out that in the chart titled “Comparison to Other Communities” at the bottom of Page 2, the heading of the right-hand column for the “Average Residential Rate” unit of measure should not read “for 139 GDP” but should read “for 139 GPD”, since numbers below this column are in reference to “Gallons Per Day”. Mr. Clifton explained that Milford’s average residential usage rate is 139 gallons per day and \$267.00 annually and that the NH DES tracks averages using a different “yardstick” yet when Milford residential usage is converted to the state measurement formula, Milford is below the state average for gallons-per-day wastewater costs. The state’s average community residential user, as of 2011, indicates 246 GPD, or an average annual residential rate payment of \$596.00 versus Milford’s comparable \$472.00 annually. Mr. Clifton summarized Milford as paying below the average NH community’s wastewater cost.

Referring to Page 3, Mr. Clifton explained Milford is currently at half to 60% of the Milford Wastewater Treatment Facility’s design flow. He said when Milford’s wastewater operations reaches 80% capacity for three consecutive months, the Water Utilities Department and the commissioners must plan for treatment works expansion. The total number of sewer users were classified as residential, commercial, flat rate and as wholesale (the Town of Wilton). When Mr. Clifton explained the effluent flow and expense information contained on page 4, which cite the Town of Wilton as contributing approximately 10.5% of the total flow to the Milford Wastewater Treatment Facility during 2013, Mr. Tom Schultz, Wilton Sewer Commissioner, inquired of Wilton’s calculations. Mr. Clifton explained that Wilton’s total flow is metered and the mathematical formulas for determining effluent and extraneous flow amounts. He pointed out that Wilton accounts for 10.5% of the treatment plant flow, and that Wilton has 320,000 GPD of the design flow capacity of 2,150,000 gallons per day, or 14.89%. He said expenses including fuel, electricity, and healthcare have accounted for a 1.9% overall increase in annual expenses, not including debt service, and this percentage factors into 10 year projected expenditure increases. He said Collection System line item increases and depreciation expenses have been added.

Page 5 cited the Milford Water Utilities Departments’ prioritized Capital Improvement Program projects. Mr. Clifton indicated the critical, number one project that should be authorized for 2015 is the replacement of the current ultra-violet disinfection system at a cost of approximately \$900,000. Mr. Clifton said if the U.V. system fails, the wastewater treatment facility will be in violation for bacteria. Eleven other projects were on the

prioritized CIP list and are based upon anticipated changes to the NPDES permit. There are mandatory costs associated with changes to NPDES permit limitations. He explained the Revenues and Expenses chart at the bottom of Page 5. He pointed out that bond costs follow two years after a project is authorized. He said bond costs increase expenses and include debt service.

Page 6 indicated the proposed sewer rate increases occurring in three year increments, with the next increase becoming effective with the March 2015 water/sewer bills, at a recommended 12% increase “across the board”, and cited the following figures for Years 2015 – 2017:

	<u>Year/Type</u>	<u>Existing Rate</u>	<u>Proposed Rate</u>	<u>% Increase</u>
YR2015-2017	Residential	\$3.93	\$4.40	12%
	Commercial	\$5.25	\$5.88	12%

Similarly, residential and commercial sewer rates for years 2018 – 2020 cited a recommended 15% increase. Years 2021 – 2023 indicated a recommended 15% increase, with years 2024 – 2026 a recommended 8% increase.

At the bottom of Page 6 were Proposed Septage Rate Increases for the same yearly timespans with the same three year incremental percentage increases for Milford and Wilton septage as well as septage brought from six neighboring towns pre-approved by the NHDES and the Milford Water Utilities Department. He illustrated that the commissioners have the right to offset operational expenses by increasing current septage hauler disposal fees currently set at \$70 per 1,000 gallons of Milford/Wilton septage to, say, \$80 per 1,000 gallons as well as adjust the current septage hauler disposal fees for the six neighboring towns from \$80 per 1,000 gallons to become \$90.00.

Referring to the top of Page 7, Mr. Clifton briefly explained the recommended 12% proposed increase to housekeeping flat rate fees, from \$66.81 quarterly to \$74.83 quarterly. The planned increases in current sewer entrance fees, with the \$1,716.50 residential fee being per connection, while the \$12.02 commercial/industrial fee is per gallon of estimated flow. Underwood Engineers recommends the commercial/industrial rate increase equate to the residential rate increase. The base minimum should be paid due to the same type of service connection and peaking factors being similar, if not higher than, that of residential users. Mr. Clifton explained the black-and-white photocopied graph appearing at the bottom of page 7 and the top of page 8 do not lend the visual effects of the “red, green, or blue” original chart colors, however are intended to represent year end revenue versus expenditures as either “over or under” and commented there is a need to build a sewer fund balance. He noted that fund balances are positive in 2015, however, the debt service factor will become applicable thereafter. He acknowledged the disadvantage of the monochromatic handouts. He pointed to the vertically extended bar associated with year 2022, then said tonight’s focus is on year 2015 year end fund balance figures and balancing sewer rates to meet sewer expenditures. He explained that the commissioners’ philosophy is to avoid costs of evaluating and

adjusting sewer rates annually. Building the fund will avoid raising rates during the “out” years. Mr. Clifton said another sewer rate increase evaluation could be performed in three years to compare and identify whether the 2014 projected income and expenses warrant a 15% sewer rate increase during the “out” years (2018 – 2023) as still being valid.

At the bottom of Page 8, Mr. Clifton explained the effects upon a typical, current residential sewer bill at 139 gallons per day is \$268 per year or \$67 per quarter, with a 12% rate increase, that average residential user’s bill would increase to \$301 per year or \$75 per quarter, reflecting approximately an \$8 increase per quarterly billing, with the sewer rate increase becoming effective March 1, 2015.

Mr. Clifton said Page 9 charts sample sewer bill amounts, comparing the current 2014 sewer rates and calculated for the 12% increase to become effective March 1, 2015, with average gallons per day for Milford customer consumers in small, average and large residential user categories, as well as for small, average and large commercial/industrial user categories.

Chairman Putnam invited questions from the public hearing audience.

The first inquiry came from Mr. Tamragouri. “What is the reason for the sewer rate increase?” Chairman Putnam replied the sewer department operating costs basically exceed income.

Mr. Tamragouri’s second inquiry was whether the sewer rate increase “would be for the people who work in the place or to make improvements to the sewer system?” Chairman Putnam answered it is a little of both. Mr. Clifton explained the necessary 1.9% increase in expenditures as well as the new debt service expenditures, needed repairs, and upgrades to the aging wastewater treatment facility that was constructed in 1980. Some structural upgrades were listed: the 2006 outfall improvement to the Souhegan River and the associated diffusers that improved dilution factors, and the recent Septage Receiving Facility project completed last year, which is a source of income for the wastewater treatment facility.

Mr. Tamragouri asked “How are the users’ gallons per day measured?” Mr. Clifton explained usage is calculated by the water meters that provide billing information, dividing the total by the number of residential user connections. Discussion followed with Chairman Putnam’s explanation of the user being billed just 80% of measured water usage and an automatic 20% compensation is billed for the outside, sewer usage portion.

Mr. Chris Carter, Town of Wilton Sewer Commissioner, inquired whether “Milford had included financial calculations due to costs emanating from the government in the near future?” Director Boucher responded that yes, due to meetings with state representatives in anticipation of the new NPDES permit, allowing the discharge of effluent to the Souhegan River, and there will be new regulations and anticipated needs for building new equipment, all of which has been considered in the 10 year capital improvement plans.

Mr. Tom Schultz, Town of Wilton Sewer Commissioner, inquired whether the Wilton Sewer Department, as Milford’s largest customer, would be allowed any input regarding the

ambitious list of CIP projects and the proposed 12% sewer rate increase, given that Wilton will experience an approximate \$19,000 increase, from \$160,000 in 2014 to \$179,200 in 2015, as appears on the last line of Page 9 "Sample Sewer Bills". Mr. Clifton recommended that the Wilton Sewer Commission concurrently increase rates with Milford's sewer rate increases, as the Milford Sewer Rate Study includes Wilton's flow participation. Chairman Putnam added that Milford's Capital Improvement Program must take place and is a continual, on-going program. He said Milford has extended Wilton the professional courtesy of keeping Wilton commissioners informed of projects, and the Town of Wilton's input has been welcomed all along, as spelled out within the Milford/Wilton Inter-municipal Agreement, for which Milford has been waiting a few years for Wilton to finalize. Commissioner Courage commented it was his recollection the duration has been longer than a few years since this agreement was presented to the Town of Wilton for approval signatures. Chairman Putnam indicated the Wilton Commissioners have had ample time to review the document. Director Boucher recalled only Mr. Herlihy of the Wilton Sewer Commission having attended a Milford Commissioners' meeting following an invitation to openly discuss matters. Commissioner Schultz said work responsibilities prevented his attendance. Chairman Putnam pointed out that professional courtesies for input have been extended and explained the CIP projects are based upon age-related, sewerage flow-based needs. Attorney Drescher added that the Milford sewer rate increases are driven by the NPDES permit process.

Mr. Schultz acknowledged the points made, stated he and his fellow Wilton Sewer Commissioners have attended meetings with the Milford Board of Commissioners, and reiterated his question regarding Wilton's input. Attorney Drescher responded that the answer to the question is that the Town of Wilton won't have any control but will have input, since this decision will need to be made by the Milford Commissioners, as owners/operators of the wastewater treatment plant, responsible for meeting the costs driven by regulations, which is clear in the draft inter-municipal agreement yet to be returned to Milford, which he believes is not very different from the previously executed version of the Milford/Wilton Inter-municipal Agreement. Chairman Putnam asked Mr. Schultz if his question has been answered. Mr. Schultz said it is clear that the Town of Wilton has no input, that Wilton is just a customer. Attorney Drescher said this is not a case in which Wilton commissioners would be entitled to a vote, as hadn't previously been the case, either. Commissioner Schultz agreed. Attorney Drescher added that, frankly, from the information forwarded by federal regulatory agencies, it must be the Milford Board of Commissioners to make the decision to avoid problems with the federal agencies.

Mr. Mike Homola inquired about the proposed 50% increase in sewer rates over a nine year period. He stated he understood why, and asked whether these rates will appear on the Town ballot. Chairman Putnam said no. Mr. Homola asked what is the warrant each year on the Town ballot that asks voters whether they agree or disagree with the budgets. Chairman Putnam said that is the entire Operating Budget, one is for the Water Department and another for the Wastewater Department. Mr. Homola asked whether these rates are included in that budget. Chairman Putnam replied yes. Mr. Homola said this is just a comment: not everyone in the Town of Milford has a water and sewer connection and therefore is not concerned with how much he pays if nothing comes out of others' pockets. Others get to

vote without having a dog in the fight. He asked if there is a better way to do this, suggesting a postcard be sent in a self-addressed envelope asking “do you agree” and let the users determine this rather than people who do not have a dog in the fight. Mr. Homola acknowledged he understand there are laws, regulations, and stated the Board of Commissioners do a great job with the water and wastewater systems. Chairman Putnam asked Mr. Homola what part is giving him trouble, asked whether he is afraid others won’t vote? Mr. Homola reiterated he has a problem with someone without a dog in the fight making a decision on someone else’s sewer rate.

Attorney Drescher requested the opportunity to provide an answer. Chairman Putnam said yes, please do. Attorney Drescher said it’s only been approximately the last 10 years or so that Milford had to put that on the Warrant Article, and in his opinion, it should not appear because it is not tax money being voted on. He said folks “up” and “down” a budget that is raised by user fees and the reason it is on there is because the Department of Revenue wanted the voters to be able to at least have some chance to respond, or to authorize, the expenditure of that money, but none of it comes from taxes, it all comes from your rates that you pay. What is your remedy if you do not like the rate? Your remedy is to fire the Board of Commissioners, but you don’t vote on the rate itself, that is something that the Board determines, and they determine it after they give you an opportunity to be heard. Attorney Drescher said Mr. Homola makes an interesting point because he is absolutely right. Attorney Drescher said he does not know the percentage of people who live in Milford who are not on either water or sewer who go to Town Meeting and vote, and he said he worries that someday this warrant article will be voted down, because a separate warrant article appearing on a Senate 2 ballot which makes no sense to him at all. He said he doesn’t want that to ever happen, because the Board of Commissioners still must provide you with services, and the money must be collected to pay for services, and it is business-as-usual no matter what the voters say. There was a discussion back when Milford Town Administrator Lee Mayhew was an employee and a tiff began with the Department of Revenue over this very issue, with Mr. Mayhew saying Milford didn’t want this as a Warrant Article to be voted on.

Mr. Homola said he suggests a postcard be sent at the end of the year to sewer users and it should be up to the users to return the postcard to the wastewater treatment plant or a post office box with a vote in the affirmative or the negative and that way the users would have an opportunity to vote on the sewer rate increase or decrease, which would not be part of the ballot.

Attorney Drescher replied that the users would not be able to vote on the sewer rate increase in any event because, by statute, that belongs to the three member Board of Water and Sewer Commissioners. Mr. Homola thanked Attorney Drescher for his explanation. Chairman Putnam said the sewer rate increase is in the future, and, at the moment, the sewer rate is just projected, not set in stone. Mr. Putnam said the income needs to be brought up to where it is covering costs.

Mr. Tamragouri said he would be interested in a list of users and/or customers. Chairman Putnam said the request would be considered. Mr. Schultz commented on the similarities between Wilton's and Milford's warrant article voting process.

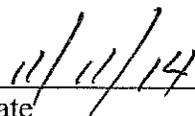
Chairman Putnam asked if there are any additional questions from the public. Mr. Brendan Philbrick inquired why a commercial property must pay higher rates for a 3/4" pipe connection. Chairman Putnam replied existing regulations and fees had been made known to Mr. Philbrick at the time he purchased commercial property.

At 6:47 p.m., Chairman Putnam invited a motion to adopt the proposed 12% increase in the sewer rate. Vice-Chairman White made the motion to adopt the 12% increase as per the sewer rate study that is needed to operate the Water Utilities facility to cover both expenses that are deemed necessary and also those necessary to meet federal and state permit requirements. Commissioner Courage seconded the motion. Chairman Putnam asked "All those in favor?" Chairman Putnam, Vice-Chairman White, and Commissioner Courage said "Aye". Chairman Putnam asked "Opposed?" There was no response; motion carried unanimously. Chairman Putnam announced to the audience that the new sewer rate had been adopted and thanked the public hearing attendees for coming to offer their opinions, adding that the commissioners appreciate it.

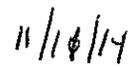
**Adjournment:**

Chairman Putnam invited a motion to adjourn this evening's public hearing. At 6:48 p.m. Commissioner Courage made the motion to adjourn the meeting. The motion was seconded by Vice-Chairman White. Chairman Putnam asked "All those in favor?" Chairman Putnam, Vice-Chairman White, and Commissioner Courage said "Aye".

  
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Michael E. Putnam, Chairman

  
\_\_\_\_\_  
Date

  
\_\_\_\_\_  
Dale A. White, Vice-Chairman

  
\_\_\_\_\_  
Date

  
\_\_\_\_\_  
Robert E. Courage, Commissioner

  
\_\_\_\_\_  
Date

State of New Hampshire  
Town of Milford  
Board of Water and Wastewater Commissioners

**NOTICE OF PUBLIC HEARING**

NOTICE is hereby given that, pursuant to the authority granted to the Board of Water and Wastewater Commissioners by RSA 149-I:8, the board will consider a **sewer rate increase** at a public hearing which will be held by said Board of Water and Wastewater Commissioners at **Milford Town Hall, in the 3<sup>rd</sup> Floor Banquet Room, on Monday the 3<sup>rd</sup> day of November, 2014, at 6:00 p.m.** The public is invited to attend said hearing and an opportunity will be provided for public comment.

Given under our hands this 14<sup>th</sup> day of October, 2014.

Town of Milford  
Board of Water and Wastewater  
Commissioners

Michael E. Putnam, Chairman

Dale A. White, Vice-Chairman

Robert E. Courage, Member

**Public Hearing**

**Board of Water and Wastewater Commissioners**

**Sewer Rate Public Hearing**

**6 PM on November 3, 2014**

**at Town Hall**

**UNDERWOOD**

**Water and Sewer Commissioners**

**Water Utilities Department**

- **Mission Statement:** To provide quality water and sewer services through responsible and creative stewardship of the resources and assets we manage. To recognize our responsibility in protecting the health of our customers as well as the environment. To consistently strive to improve the quality and efficiency of our service to the community.

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# Sewer Billing History

Year	Residential Charges	Commercial/Industrial Charges	Flat Rate
2004 (January)	\$3.08 per 100 CF	\$3.85 per 100 CF	
2007 (February)	\$3.33 per 100 CF	\$4.16 per 100 CF	\$55.52 per Quarter
2012 (July)	\$3.93 per 100 CF	\$4.91 per 100 CF	\$66.81 per Quarter

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# Comparison to Other Communities

Community	Average Residential Rate (at 539 GPD)
Milford	\$ 267
Laconia	\$ 344
Meredith	\$ 582
Franklin	\$ 440
Belmont	\$ 229
North Conway	\$ 219
Farmington	\$ 488
<i>State Average using 246 GPD</i>	<i>\$ 596</i>
<i>Milford at 246 GPD</i>	<i>\$ 472</i>

76 PD

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## Sewer System Information

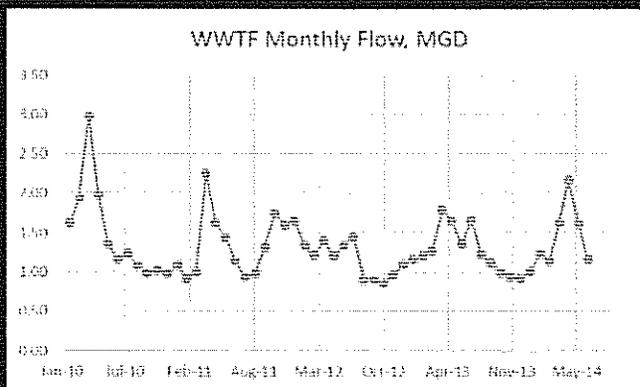
WWTF Capacity – 2,150,000 gallons per day  
 – 2013 Effluent Flow – 1,262,000 gallons per day

### Number of Users

User Classification	Number
Residential User Accounts	2,188
Commercial/Industrial User Accounts	559
Flat Rate Accounts	14
Wholesale (Town of Wilton)	1 (132,350 gpd in 2013)

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## Sewer System Information



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## Sewer System Information

2013 Effluent Flow – 1, 261,123 GPD

2013 Wilton Flow – 132,348 GPD

2013 Billed Milford Consumption – 623,818 GPD

Milford Extraneous Flows – 504,957 GPD

In 2013, Wilton was 10.5 % of the plant flow

Wilton has 320,000 gpd of plant capacity (14.89 %)

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## Expenses

- Estimated to increase 1.9% per year, not including debt service on new capital projects
- New collection system line item added to budget for \$90,000 per year
- Depreciation funded as an expenses at \$120,000

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## Capital Improvements Program

Priority	Capital Project	FY2014 Cost	Year of Bond Authorization	Year of Last Payment
1	UV Disinfection Replacement	\$906,000	2015	2037
2	Secondary Clarifier Scum Pit Modifications	\$186,000	2015	2037
3	Admin. Building HVAC Upgrade	\$269,000	2015	2037
4	Backup Generator Replacement	\$355,000	2016	2038
5	A2O Process Upgrade	\$370,000	2016	2038
6	WAS Sludge Holding Tanks	\$1,112,000	2016	2038
7	Sludge Dewatering Upgrade	\$1,096,000	2018	2040
8	Primary Clarifier Mechanism Replacement	\$539,000	2019	2041
9	Secondary Clarifier Mechanism Replacement	\$729,000	2019	2041
10	Gravity Thickener Mechanism Replacement	\$323,000	2019	2041
11	Influent Screenings Conveyor	\$312,000	2020	2042
12	Effluent Filtration	\$4,495,000	2021	2043
Total Capital Program Cost (FY2014)		\$10,692,000		

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## Revenues and Expenses

Fiscal Year	Revenue	Expenses	Notes
2013	\$1,943,599	\$2,108,427	Actual
2014	\$1,809,111	\$1,804,945	Budget
2015	\$2,099,338	\$1,929,491	Projected
2016	\$2,115,651	\$1,970,758	Projected
2017	\$2,132,121	\$2,127,781	Projected
2018	\$2,414,212	\$2,324,052	Projected
2019	\$2,433,524	\$2,364,808	Projected
2020	\$2,453,022	\$2,499,287	Projected
2021	\$2,786,742	\$2,675,296	Projected
2022	\$2,809,604	\$2,743,193	Projected
2023	\$2,832,688	\$3,163,629	Projected
2024	\$3,054,128	\$3,201,368	Projected

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## Proposed Sewer Rate Increases

	Year / Type	Existing Rate	Proposed Rate	% Increase
YR2015-2017	Residential	\$ 3.93	\$ 4.40	12%
	Commercial	\$ 5.25	\$ 5.88	12%
YR2018-2020	Residential		\$ 5.06	15%
	Commercial		\$ 6.77	15%
YR2021-2023	Residential		\$ 5.82	15%
	Commercial		\$ 7.78	15%
YR2024-2026	Residential		\$ 6.29	8%
	Commercial		\$ 8.40	8%

**12% Rate Increase Effective on March 1, 2015**

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## Proposed Septage Rate Increases

	Year / Type	Existing Rate	Proposed Rate	% Increase
YR2015-2017	In Town and Wilton	\$ 70.00	\$ 78.40	12%
	Out of Town	\$ 80.00	\$ 89.60	12%
YR2018-2020	In Town and Wilton		\$ 90.16	15%
	Out of Town		\$ 103.04	15%
YR2021-2023	In Town and Wilton		\$ 103.68	15%
	Out of Town		\$ 118.50	15%
YR2024-2026	In Town and Wilton		\$ 111.98	8%
	Out of Town		\$ 127.98	8%

**12% Rate Increase Effective on March 1, 2015**

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# Housekeeping

## Flat Rate Fees

Also increasing 12% effective March 1, 2015  
From \$66.81 to \$74.83 per Quarter

## Current Sewer Entrance Fee

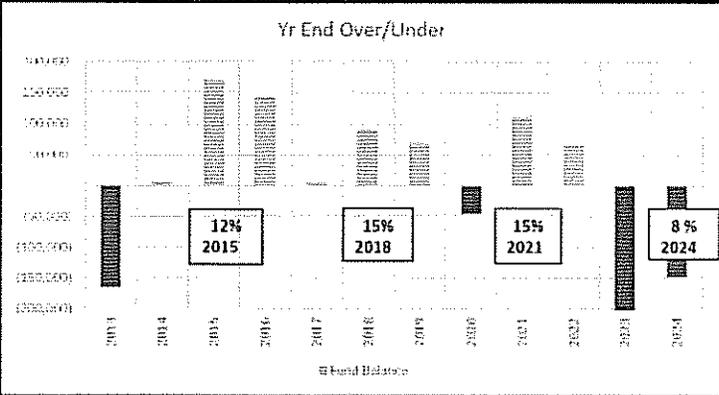
Residential \$1,716.50 per ERU

Commercial/Industrial \$12.02 per GPD

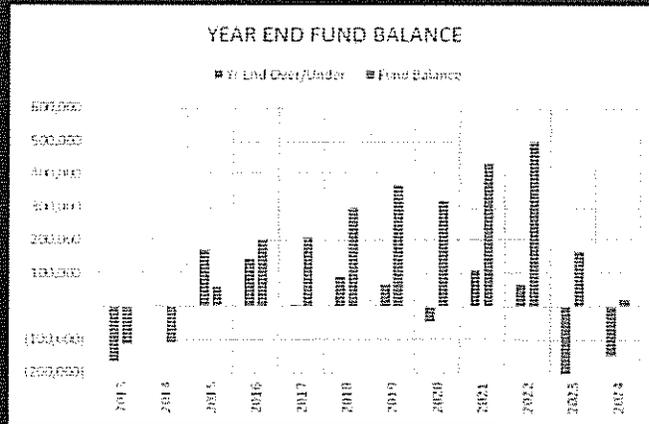
– Proposed adjustment is to require a minimum base cost equivalent to the residential cost.



# Year End Over/Under



## YEAR END FUND BALANCE



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## Typical Residential Sewer Bill

- Current Residential Sewer Bill
  - \$268 per year or \$67 per Quarter
- Proposed Rate Increase in YR2015
  - 12%
  - \$301 per year or \$75 per Quarter
- Rate Increase to Average Residential User is \$8 per Quarterly Billing Period
- The rate increase will be effective on March 1, 2015

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## Sample Sewer Bills

Description	Average Consumption		Annual Cubic Feet	2014		2015	
	gpd	gal/Qtr		Rate	Annual	Rate	Annual
<b>Proposed Rate Increase (March 1, 2015)</b>							
						12%	
<b>Residential User</b>							
Small User	60	5,475	2,925	\$3.93	\$115	\$4.40	\$129
Average User	140	12,775	6,832	\$3.93	\$268	\$4.40	\$301
Large User	400	36,500	19,519	\$3.93	\$767	\$4.40	\$959
<b>Commercial/Industrial User</b>							
Small User	250	22,813	12,199	\$4.91	\$599	\$5.50	\$671
Average User	500	45,625	24,396	\$4.91	\$1,196	\$5.50	\$1,342
Large User	1,000	91,250	48,797	\$4.91	\$2,396	\$5.50	\$2,683
<b>Town of Wilton</b>							
% of WWTF Flow	10.49%				\$160,000		\$179,200

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