



Milford Fire Department

"Serving Our Community with Pride"



~ 2012 REPORT ~



In memory of Retired Assistant Chief Charles J. Smith
40 Years dedicated service to the Town of Milford Fire Department

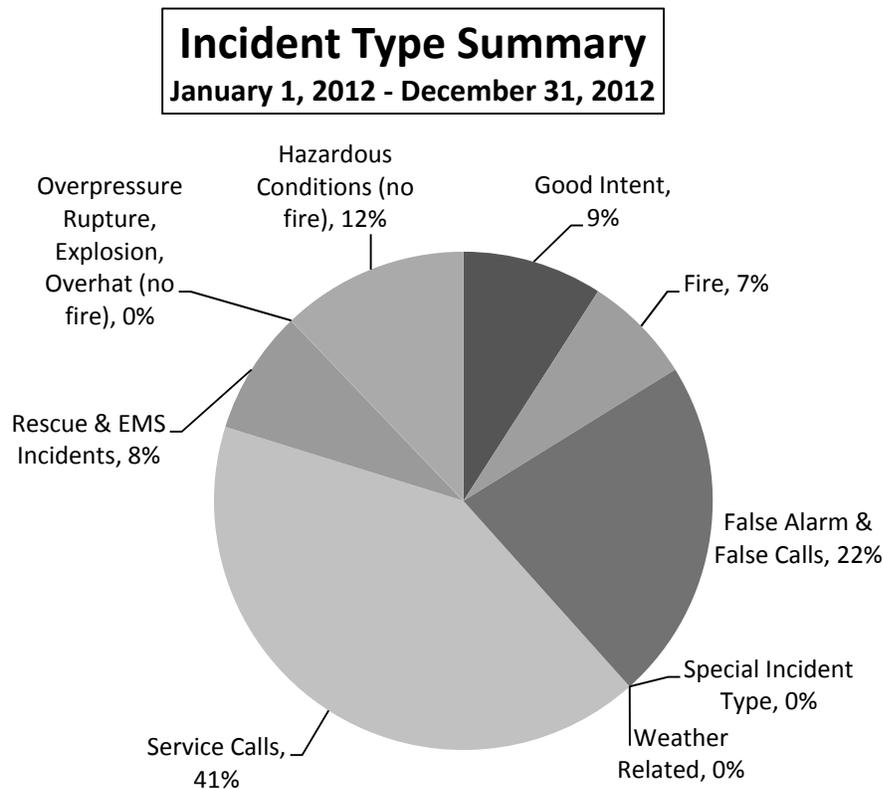
It is an honor and privilege to serve as your Fire Chief and lead the fifty- two dedicated members of your Fire Department, where we truly embrace our motto, "Serving our community with Pride". This report highlights the department's activity for 2012.

Department Overview

The Milford Fire Department is a combination department consisting of a full time Chief, Training Officer, Fire Prevention Officer, Administrative Assistant, and forty- eight call firefighters. The Department is housed out of one station utilizing four engines, one ladder truck, one heavy rescue, one forestry, a boat, 3 support vehicles, and a special operations trailer.

Activity Level

The Milford Fire Department responded to 934 calls for assistance in 2012, which represents a decrease of 85 calls over 2011. The members of the Department provided more than 9297 hours of service to the community and its neighbors through emergency response, training, and assistance.



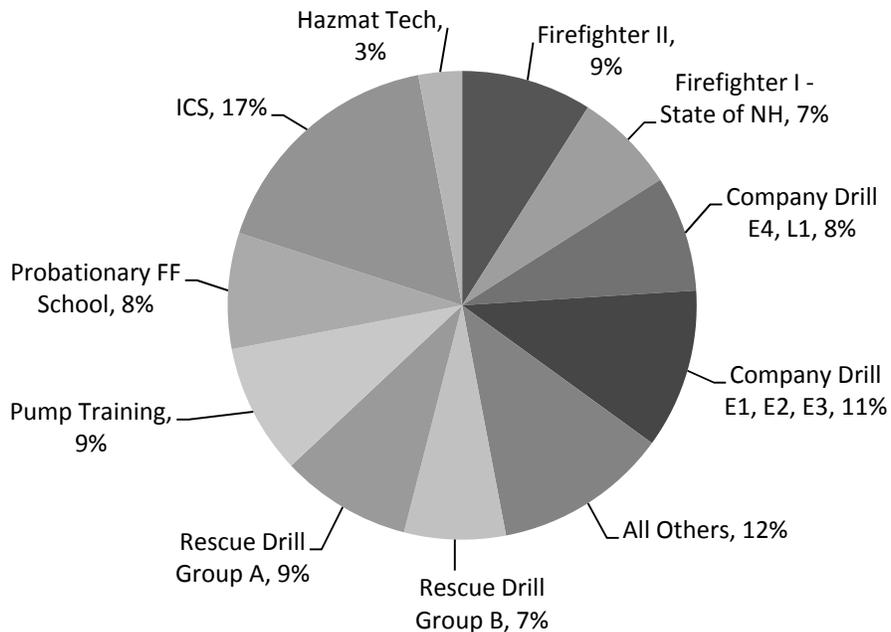
Training

The Milford Fire Department Bureau of Training is responsible for developing and implementing training programs for its members, tracking continuing education, and ensuring our firefighters are on the leading edge of new training and education. In 2012, Department members participated in over 5,637 hours of training; both in- house and at the NH Fire Academy.

Most notably in 2012, members completed the following training:

- 3 members enrolled in Firefighter I (43 members certified)
- 4 members Firefighter II (38 members certified)
- 2 members EMT training (16 members certified)
- 4 members pump trained (24 members certified)
- 2 members with Advanced Driver Training for emergency vehicles
- 2 members certified as Child Passenger Safety Technicians (Car Seat Installation)
- 2 members CPR/First Aid Instructor Certification
- 4 members came off of probationary status
- 7 new members were hired
- 2 members Rescue Systems II Certified
- 2 members Haz-Mat Technician (4 members certified)
- 4 members Firefighter III (6 members certified)
- 35 members ICS-300 (37 members certified)

Total Staff Hours by Training Category
January 1, 2012 - December 31, 2012

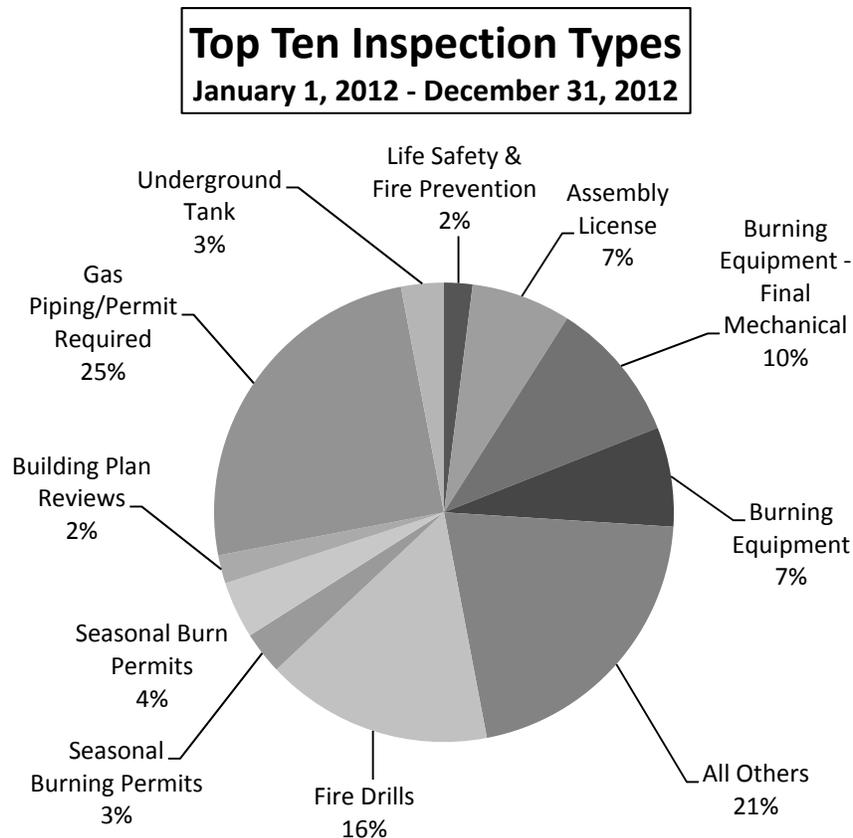


Fire Prevention

The Bureau of Fire Prevention & Investigation is responsible for administration and enforcement of the State Fire Code, fire investigation, and public education as part of our overall community risk reduction efforts. In 2012, the bureau conducted 597 inspections, plan review, educational and inspectional activities in addition to issuing over 439 alarm permits and 574 outdoor burning permits.

In addition the Bureau conducted the following activities:

- 27 car seat inspections
- 12 station tours
- 105 fire and lockdown drills
- 3 CPR certification classes
- 267 hours of crowd manager details for special events



Administration

2012 was both a very challenging and productive year with many new accomplishments within the Department. We set an aggressive goal to try and lower the towns Insurance Services Office (ISO) rating. This rating is then used by most U.S. insurance companies to determine what home and business owners pay for insurance on their respective property. Through many hours of research, data gathering and multi-agency drills, our rating has gone from a 9/4 to an 8B/3. This new rating should allow for an improved savings on insurance rates within our community.

We completed the second phase of our site improvement by removing overgrowth, re-grading the property, removing older out buildings, relining the station floors, and repainting the doors and trim.

Firefighters Kris Jensen and Jim Young were both promoted to the rank of Lieutenant and Lt. Jeff Marshal was promoted to Captain.

We conducted an in-house Firefighter Health and Wellness Program. The goal of the six-week program was to improve firefighter health and wellness, reduce injuries, and promote team work. Twenty members participated in this program and it exceeded all of our goals.

We implemented new messaging and response software this year. The program called "I am responding" allows our members to use their cell phone to send via a computer program to allow the Chief and other members at the station know who is responding and when they will arrive at the station. It also shows us who is on duty for the day and who is out of town. In addition, this software allows us to send vital information via text messaging in regards to call location and type. All of the information is displayed on two monitors within the bay.

This year the Federal Government removed the funding for the AmeriCorps Emergency Response Corps Program in order to become more in-line with National priorities. Over the past 6 years, the department had received a grant from this program, which funded two 900-hour positions within the Department. These positions greatly enhanced our response capabilities and our public education initiatives.

In closing, I would like to thank both our citizens and business community for their continued support of our Department. Without it, we would not be able to provide the quality of service you have come to expect from your Fire Department. In addition, I would also like to thank the men and women that make up your Fire Department. Your commitment to the community, its citizens, and those of the surrounding communities help bring a source of pride and spirit to everyone.

Respectfully submitted,

John J Kelly, Jr.

Chief of Department