## **Key Themes From Both Sessions**

STRENGTHS	WEAKNESSES
<ul> <li>Sense of community and small-town feel</li> <li>Community events – Pumpkin Festival, family activities, parades</li> <li>The Oval and historic downtown with shops and businesses</li> <li>Unique features such as the swinging bridge and drive-in theater</li> <li>Good geographical location, intersection of major roads, proximity to Nashua/Manchester.</li> <li>Volunteer resources</li> </ul>	<ul> <li>Lack of sidewalks and walkability</li> <li>Lack of effective communication for the entire community</li> <li>Deferred maintenance of government buildings</li> <li>Infrastructure, parking and deferred maintenance</li> <li>Affordable housing</li> </ul>
<ul> <li>OPPORTUNITIES</li> <li>Take advantage of fixing infrastructure with federal funds and grants</li> <li>Multi-modal transportation/improved connections</li> <li>Expand retail/commercial/industrial tax base and use tax breaks to attract businesses and offset the tax burden on homeowners</li> <li>Untapped grants – grant writer for schools and Town</li> <li>New decision makers</li> <li>Create new sidewalks – have walking clubs</li> <li>Opportunity to increase communication with residents, newspaper, TV, knowledgeable voters</li> </ul>	<ul> <li>THREATS</li> <li>Economic vulnerability that can change the feel of Milford (economic crash, decisions by legislation)</li> <li>Community water, speed of development, growth management, need for industrial development</li> <li>Not maintaining the small-town feel/interpersonal relationship/community spirit</li> <li>Short-term thinking by leadership on economic decisions</li> <li>Aging infrastructure</li> <li>Inability to change from the way things have been done (innovation)</li> <li>Community education/communication, need more positive community engagement</li> </ul>

#### Zoom Community Input Session Summary - 4/11/2023

STRENGTHS	WEAKNESSES
<ul> <li>Small town feel in a great location</li> <li>Volunteer resources, community, small town vibes</li> <li>Good geographical location, intersection of major roads, proximity to Nashua/Manchester. Rural but close to Urban</li> <li>Sense of community</li> </ul>	<ul> <li>Lack of parking and walkability</li> <li>Connecting communication in community</li> <li>Deferred maintenance of government buildings</li> <li>Infrastructure and parking</li> </ul>
<ul> <li>OPPORTUNITIES</li> <li>Take advantage of fixing infrastructure with federal funds and grants</li> <li>Multi-modal transportation</li> <li>Expand retail/commercial/industrial tax base and use tax breaks to attract businesses to offset the tax burden on homeowners</li> <li>Outdoor recreation</li> </ul>	<ul> <li>THREATS</li> <li>Economic vulnerability that can change the feel of Milford (economy crash, decisions by legislation)</li> <li>Community water, speed of development/growth management, need for industrial.</li> <li>Not maintaining the small-town feel/interpersonal relationship/community spirit</li> <li>Short-term thinking by leadership on economic decisions</li> </ul>

#### List of Additional Answers:

<u>Strengths</u> – Community programs that appeal to a multitude of different people; the Oval; natural resources/trails; affordable / workforce housing; broad demographics; friendly people/comfortable atmosphere; lower cost of housing vs. Nashua; easy access jobs; good schools; recreation department and events (Pumpkin Festival).

<u>Weaknesses</u> – Non-ADA compliant sidewalks, curb ramps, crosswalks, and parking spaces (Town Hall); need more businesses in Town to offset tax rate; empty store fronts; affordable/workforce housing; communication about town affairs/community-wide communication; trees on powerlines; loss of the Cabinet (quality is gone); division/political issues; transportation for residents who are not able to drive; more activities for adults that are reasonably priced; lack of big business; rental vacancy is very low; housing is expensive and young people move out of town; lack of voting.

<u>Opportunities</u> – high speed internet capabilities in town; solar power; electric charging stations; working remotely; add a grant writer to Town staff; extend library facilities; heritage; Brox property; pothole repair; better bike/ped infrastructure.

<u>Threats</u> – social media negativity; loss of community identity; shortterm thinking (voting); aging infrastructure; only a handful of major employers in town; superfund sites; safety/gun violence – police leaving due to low pay; need for schools/improve schools; industry needs/workers; perceived high taxes; exclusion of diversity; commercial space left unrented; people isolated; inflation; zoning does not protect environment.

#### In-Person Community Input Session Summary - 4/15/2023

STRENGTHS	WEAKNESSES
Community events – pumpkin festival / Family Activities*	Infrastructure & deferred maintenance*
The Oval and downtown district / Historical Sites	Affordable housing
Unique features – swinging bridge, drive-in, Oval with	Lack of sidewalks
shops/businesses, parades, activities	Lack of communication to residents
<ul> <li>Safety – feel safe walking, low crime</li> </ul>	Political short-sited vision
Sense of community	Lack of parking
Geographic location/proximity	Traffic – speeding and pedestrian safety
Small town character	• Leadership follow-up (repairs, schools, library, not spending on old
Walkability	infrastructure)
School/CTE Center	Traffic flow/dangerous environment in the Oval
• Souhegan River – scenic beauty	Community diversity/participation engagement
Restaurants	School performance/proficiency
Community Leaders	Car dependency
"Norman Rockwell" town of NH	
Keyes Field, Recreation, Trails	*Bold Items have been prioritized by votes.

#### List of Additional Answers:

<u>Strengths</u> – Diverse businesses (manufacturing, small businesses, farm stands); community organizations (Boys and Girls Club, etc.); preschool to 12<sup>th</sup> grade in Town; parks – skate park/pool, music in the parks; working farms/agriculture; outdoor resources and open space; bus service; old/historic buildings and history; access to medical care; growing population; emergency services; community leaders/volunteers; community resources – SHARE; convenient services; mix of commercial and residential land uses; historical society; seasons/weather; DPW/landfill; things for kids to do (B&G, HH); larger companies with employment opportunities; progressive spirit.

<u>Weaknesses</u> – Empty businesses/no business variety in Oval; public transportation; overdevelopment; property taxes/tax structure; no local newspaper; lack of accessible indoor event space; lack of designated space for seniors and youth; overworked volunteers in Town; distance to major medical; cell service/dead spots; lack of hotel/conventions space; lack of adult education programs.

OPPORTUNITIES	THREATS
<ul> <li>Untapped grants – grant writer for schools and Town*</li> </ul>	Aging Infrastructure*
<ul> <li>New "blood" at the decision – making table</li> </ul>	Inability to change from the way things have been done (innovation)
Create new sidewalks – have walking clubs	Better community education/communication, need more positive
Opportunity to have more communication with residents,	community engagement
newspaper, TV, knowledgeable voters	Cost of living – assessment practices, perceived high taxes
<ul> <li>Library is a great resource – promote and update it (not just books)</li> </ul>	Lack of affordable housing/rents (workforce)
More space/activities for seniors	Inflation/rising costs
127 Elm/Brox/other undeveloped spaces	Overdevelopment/high density development
Fill retail space in the Oval	Retaining talent
• Multipurpose schools – adult education, MHS/CTE renovation (state	Town water quality
funding)	Energy costs
Community Center (low-cost childcare, senior center, Keyes Field)	Housing costs
<ul> <li>Federal grants and capital reserve to fund "match"</li> </ul>	Increasing taxes/cost of living
Multimodal transportation alternatives	
Get more people involved in Town	
Townwide Wi-Fi	*Bold Items have been prioritized by votes.

#### List of Additional Answers:

**Opportunities** – Attract more diverse businesses; housing - affordable single-family homes attract people who work from home; signage zoning reform; vacancies; social services to balance growing population and needs; energy committee/solar farms; marketing/promotion of Milford; better collaboration in Town, school administration, and other communities in region; diversity of education (tech schools, charter schools, homeschooling, private schools); community service requirement for students to graduate; use available space for meeting/events/maker spaces; incorporate Souhegan more into Town (access, recreation, events); more winter recreational activities; solar energy; more facilities for electric cars; grow outdoor space/recreation opportunities; bell (promote).

<u>Threats</u> – Environmental (storms, flooding); potential drugs/crime due to proximity to Manchester/Nashua; population growth; water supply – drinking wells; capacity at the water/sewage plant; Nimby-ism; changing job opportunity/working from home; crime rate; lack of mental health resources; political will/lack of leadership/short-sighted leadership; bonding requirements; social media negativity, misinformation, reducing civil discourse, and unwillingness to find common ground; becoming a city (newcomers expect city services); lack of creative leadership in town; climate change; transportation at capacity; keeping people in town after school-age; worker shortages; emergency services are a less desirable career; dwindling trade labor force, organizations have less money to help offset other costs.