Year 5 Annual Report

New Hampshire Small MS4 General Permit Reporting Period: July 1, 2022-June 30, 2023

Please DO NOT attach any documents to this form. Instead, attach all requested documents to an email when submitting the form. Also ensure any websites included on this form are to publicly accessible sites

Unless otherwise noted, all fields are required to be filled out. If a field is left blank, it will be assumed the requirement or task has not been completed. Please ONLY report on activities between July 1, 2022 and June 30, 2023 unless otherwise requested.

Part I: Contact Information

Name o	of Municipality or Organiz	zation: Town of M	lilford				
EPA N	PDES Permit Number: NI	HR041019					
Primar	y MS4 Program Manag	er Contact Infori	mation				
Name:	Nicole Crawford		Title:	Town Engi	ineer		
Street A	Address Line 1: 1 Union S	quare					
Street A	Address Line 2:						
City:	Milford	State: NI	H Zip Co	de: 03055			
Email:	Email: townengineer@milford.nh.gov			Phone Number: (603) 249-0620			
Stormwater Management Program (SWMP) Information SWMP Location (publicly available web address): https://www.milford.nh.gov/community-development/pages/ordinances-regulations							
Date S'	WMP was Last Updated:	April 2023					
If the S	SWMP is not available on	the web please pro	ovide the phy	ysical addre	ess:		

Part II: Self-Assessment

First, in the box below, select the impairment(s) and/or TMDL(s) that are applicable to your MS4. Make sure you are referring to the most recent EPA approved Section 303(d) Impaired Waters List which can be found here: https://www.epa.gov/tmdl/region-1-impaired-waters-and-303d-lists-state

nere. mups.	.//www.cpa.gov/imai/region 1	impaired waters an	a 303a tists state	
Impairme	nt(s)			
	⊠ Bacteria/Pathogens	☐ Chloride	☐ Nitrogen	☐ Phosphorus
	☐ Solids/ Oil/ Grease (Hyd	lrocarbons)/ Metals		
TMDL(s)				
	⊠ Bacteria and Pathogen	☐ Chloride	☐ Lake and Po	nd Phosphorus
			C	ear Impairments and TMDLs
you have c	k off all requirements below th ompleted that permit requires Additional information will b	ment fully. If you ha	ve not completed a r	ch box you are certifying that equirement leave the box
Annual Rec	quirements			
⊠ Prov	vided an opportunity for public State Public Notice requirem	c participation in rev	iew and implementa	tion of SWMP and complied
⊠ Kep	t records relating to the permi	t available for 5 year	s and made available	e to the public
1 1	SSO inventory has been updatemented	ted, including the sta	atus of mitigation an	d corrective measures
	O This is not applicable		•	
	• This is not applicable		•	
	The updated SSO inveThe updated SSO inve	•		
	The updated 550 mve	intory can be round a	ti the following puol	iciy avanaole website.
	lated system map due in year 2			
	vided training to employees in	1 ,	1	
⊠ Proprece	perly stored and disposed of calciving waters	atch basin cleanings	and street sweepings	s so they did not discharge to
\boxtimes All	curbed roadways were swept a	at least once within t	he reporting period	
	lemented SWPPPs for all perr sfer stations, and other waste		rated maintenance ga	arages, public works yards,
	losed all road salt storage pile imize the use of road salt	s or facilities and im	plemented winter roa	ad maintenance procedures to
⊠ Upd	lated inventory of all permitted	e owned facilities as	necessary	
⊠ O&1	M programs for all permittee of	owned facilities have	been completed and	d updated as necessary

Town of Milford	Page 3
Implemented all maintenance procedures for permittee owned facilities in accordance with programs	ı O&M
☑ Implemented program for MS4 infrastructure maintenance to reduce the discharge of pollu	ıtants
Optional: If you would like to describe progress made on any incomplete requirements listed about any additional details, please use the box below:	ove or provide
Bacteria/ Pathogens (Combination of Impaired Waters Requirements and TMDL Requirements	as Applicable
Annual Requirements	
Public Education and Outreach* Annual massage was distributed encouraging the proper management of not wester include	na natina any
Annual message was distributed encouraging the proper management of pet waste, includi existing ordinances where appropriate	ng noung any
Permittee or its agents disseminated educational material to dog owners at the time of issu renewal of dog license, or other appropriate time	ance or
Provided information to owners of septic systems about proper maintenance in any catching in the state of the	nent that
discharges to a water body impaired for bacteria $*$ Public education messages can be combined with other public education requirements as a Appendix H and F for more information)	pplicable (see
Optional: If you would like to describe progress made on any incomplete requirements listed about any additional details, please use the box below:	ove or provide
<i>Optional:</i> Use the box below to provide any additional information you would like to share as paself-assessment:	rt of your

Part III: Receiving Waters/Impaired Waters/TMDL

Have you made any	changes to your	lists of receiving	waters, outfalls,	or impairments	since the NOI was
submitted?					

Yes

O No

If yes, describe below, including any relevant impairments or TMDLs:

Summary of Changes:

Added NHRIV700040401-04, Scab Mill Brook; Aluminum, Dissolved Oxygen, pH

Added NHRIV700040401-05, Spaulding Brook; pH

Added NHRIV700060906-04, Hartshorn Brook; pH

Added NHRIV700061001-02, Witches Brook; Dissolved Oxygen, pH

Revised NHRIV700060904-07, Purgatory Brook; pH

Revised NHRIV700060906-08, Great Brook; pH

Revised NHRIV70006-0906-12, Great Brook - Ox Brook; Dissolved Oxygen, pH

Part IV: Minimum Control Measures

MCM1. Public Education

Please fill out all of the metrics below. If applicable, include in the description who completed the task if completed by a third party.

Wiewii, I ubiic Education
Number of educational messages completed during this reporting period: 6
Below, report on the educational messages completed during this reporting period. For the measurable goal(s) please describe the method/measures used to assess the overall effectiveness of the educational program.
BMP: Grass and Fertilizer
Message Description and Distribution Method:
Distribution and promotion of "Green Grass and Clean Water" brochures. "Green Grass and Clean Water" materials were produced by UNH Cooperative Extension, NH Sea Grant, and NHDES outlining simple recommendations to keep lawns healthy while reducing water quality impacts - including proper fertilizer techniques and disposal of grass clippings. Brochures were provided for people to take at five locations in town including the town hall, community development office, fire department, library, and DPW.
Targeted Audience: Residents
Responsible Department/Parties: Department of Public Works/Town Engineer
Measurable Goal(s):
Residents that are lawn care enthusiasts understand the potential water quality impacts from fertilizer and improper disposal of grass clippings and are aware of the proper lawn care management techniques for reducing those impacts. Measurement includes quantity of materials distributed. 125 brochures were displayed at 5 locations, 33 of which were taken.
Message Date(s): Spring 2023
Message Completed for: Appendix F Requirements ☐ Appendix H Requirements ☐ Was this message different than what was proposed in your NOI? Yes ○ No ● If yes, describe why the change was made:
BMP: Pet Waste Disposal
Message Description and Distribution Method:

Distribution and promotion of "Scoop the Poop" flyers and brochures with educational information about proper pet waste management, impacts of improper management, pet waste ordinance, and disposal requirements messaging. Materials were handed out and made available during dog registration. Brochures were also provided for people to take at five locations in town including the town hall, community development office, fire department, library, and DPW.

Targeted Audience: Residents							
Responsible Department/Parties: Department of Public Works/Town Engineer							
Measurable Goal(s):							
Dog owners and/or dog walkers are aware of the potential water quality impacts from pet waste, local pet waste ordinances, and how to dispose of pet waste properly. Flyers went out with most, if not all of the 2,400 dog registration licenses in 2023. 125 brochures were displayed at 5 locations, 55 of which were taken.							
Message Date(s): Spring 2023							
Message Completed for: Appendix F Requirements ⊠ Appendix H Requirements ⊠ Was this message different than what was proposed in your NOI? Yes ○ No ●							
If yes, describe why the change was made:							
BMP: Disposal of Leaf and Grass Clippings Message Description and Distribution Method:							
Distribution and promotion of "Rake it or Leave it" brochures with messaging about impacts from yard waste to waterbodies, alternatives to dumping yard waste, and laws against dumping yard waste near or in waterbodies. Brochures were provided for people to take at five locations in town including the town hall, community development office, fire department, library, and DPW.							
Targeted Audience: Residents							
Responsible Department/Parties: Department of Public Works/Town Engineer							
Measurable Goal(s):							
Residents are aware of the water quality impacts of yard waste dumping near or in water bodies and safe alternatives for yard waste disposal. 125 brochures were displayed at 5 locations, 66 of which were taken.							
Message Date(s): Spring 2023							
Message Completed for: Appendix F Requirements ☐ Appendix H Requirements ☐							
Was this message different than what was proposed in your NOI? Yes ○ No ●							
If yes, describe why the change was made:							
BMP: Septic System Maintenance							

Page 6

Message Description and Distribution Method:

Town of Milford

Distribution and promotion of "Get Pumped NH" brochures educating New Hampshire homeowners with septic systems on how to identify, locate and maintain those systems. Get Pumped NH is a collaborated effort between the New Hampshire Association of Septage Haulers (NHASH) and the New Hampshire Department

of Environmental Services (NHDES). Brochures were provided for people to take at five locations in town including the town hall, community development office, fire department, library, and DPW.
Targeted Audience: Septic System Owners
Responsible Department/Parties: Department of Public Works/Town Engineer
Measurable Goal(s):
Residents are aware of water quality impacts from septic systems, the importance of maintaining septic systems, and how to maintain them. 125 brochures were displayed at 5 locations, 31 of which were taken.
Message Date(s): Spring 2023
Message Completed for: Appendix F Requirements ⊠ Appendix H Requirements ⊠
Was this message different than what was proposed in your NOI? Yes ○ No ●
If yes, describe why the change was made:
Message Description and Distribution Method: Provided an outreach letter and Industrial Facilities Fact Sheet to the industrial facilities that are located within the NH MS4 regulated area to educate them on both the new and updated requirements within the EPA 2021 Multi-Sector General Permit, and the 2017 NH MS4 General Permit.
Targeted Audience: Industrial facilities
Responsible Department/Parties: Department of Public Works/Town Engineer
Measurable Goal(s):
Operators and managers of industrial facilities are made aware of the updates and changes made to the EPA 2021 Multi-Sector General Permit including the requirements to additional monitoring, updated benchmark thresholds and monitoring schedules, monitoring of impaired waters, and specific additional monitoring depending on the industry sector. In addition, noted the overlapping requirements with the NH MS4 General Permit. For Permit Year 5, 13 letters with 13 fact sheets were distributed.
Message Date(s): Spring 2023
Message Completed for: Appendix F Requirements ☐ Appendix H Requirements ☐
Was this message different than what was proposed in your NOI? Yes ○ No ●
If yes, describe why the change was made:

Town of Milford

Page 7

MCM2: Public Participation

Describe the	e opportunity provi	ded for public invo	olvement in the	e development	of the Stor	rmwater Ma	anagement
Program (S'	WMP) during this	reporting period:					

The Stormwater Management Program (SWMP) was publicly reviewed at a Planning Board Meeting on March 7, 2023, and is also available on the town website at www.milford.nh.gov/stormwater-management. Documents and records relating to the permit are retained and available for 5 years to the public at town hall and/or on the website at www.milford.nh.gov/stormwater-management.
Was this opportunity different than what was proposed in your NOI? Yes O No •
Describe any other public involvement or participation opportunities conducted during this reporting period:
Public involvement or participation opportunities are ancillary to daily operations. Additionally, the town hosted a hazardous waste drop off during Permit Year 5, and leaves can be taken to the transfer station where they are composted.

MCM3: Illicit Discharge Detection and Elimination (IDDE)

Sanitary Sewer Overflows (SSOs)	
Check off the box below if the statement is true.	
☐ This SSO section is NOT applicable becau	ise we DO NOT have sanitary sewer
Below, report on the number of SSOs identified in the MS- Number of SSOs identified: 0 Number of SSOs removed: 0	4 system and removed during this reporting period.

MS4 System Mapping

Optional: Provide additional status information regarding your map:

The MS4 system map is maintained under the town's GIS account. Updates are made as necessary and as staff is available. Additional information about the map or printouts of the map can be obtained from Nicole Crawford, the Town Engineer and MS4 Program Manager using the contact information provided on Page 1 of this Annual Report.

Screening of Outfalls/Interconnections

If conducted, please submit any outfall monitoring results from this reporting period. Outfall monitoring results should include the date, outfall/interconnection identifier, location, weather conditions at time of sampling, precipitation in previous 48 hours, field screening parameter results, and results from all analyses.
Please also include the updated inventory and ranking of outfalls/interconnections based on monitoring result
○ No outfalls were inspected
 The outfall screening data is attached to the email submission
The outfall screening data can be found at the following publicly available website:
Below, report on the number of outfalls/interconnections screened during this reporting period.
Number of outfalls screened: 5
Below, report on the percent of total outfalls/interconnections screened to date.
Percent of outfalls screened: 97
Optional: Provide additional information regarding your outfall/interconnection screening:
5 outfalls were screened and water samples were taken during Permit Year 5. Due to staff turnover the field screening parameter worksheets are unavailable, but the test results from the water samples are included as an attachment with this submission.
Catchment Investigations
If conducted, please submit all data collected during this reporting period as part of the dry and wet weather
investigations. Also include the presence or absence of System Vulnerability Factors for each catchment.
No catchment investigations were conducted
The catchment investigation data is attached to the email submission
The catchment investigation data can be found at the following publicly available website:
Below, report on the number of catchment investigations completed during this reporting period.
Number of catchment investigations completed this reporting period: 0
Below, report on the percent of catchments investigated to date.
Percent of total catchments investigated: 0
Optional: Provide any additional information for clarity regarding the catchment investigations below:

Page 9

IDDE Progress

Town of Milford

If illicit discharges were found, please submit a document describing work conducted over this reporting period, and cumulative to date, including location source; description of the discharge; method of discovery; date of discovery; and date of elimination, mitigation, or enforcement OR planned corrective measures and schedule of removal.

 No illicit discharges were fo The illicit discharge removal The illicit discharge removal 	l report is attac		e email submission the following publicly available website:		
Below, report on the number of illicit dischar removed during this reporting period.	ırges identified	l and remo	oved, along with the volume of sewage		
Number of illicit discharges identified: 0 Number of illicit discharges removed: 0					
Number of illicit discharges	removed: 0				
Estimated volume of sewage	removed: 0		gallons/day		
Below, report on the total number of illicit a the number of illicit discharges identified an		v	1		
Total number of illicit discha	arges identified	1: 0			
Total number of illicit discha	arges removed:	0			
Optional: Provide any additional information planned to be removed below: One of the 5 outfalls tested in Permit Year 5 submission of this report). While this location	5 showed high on was not rete	E.Coli res	sults (results are attached with the		
Year 5, it has been retested and investigated	l in Permit Yea	ır 6.			
Employee Training					
Describe the frequency and type of employe					
The Town of Milford has incorporated disc meetings with DPW staff members.	ussions of the	IDDE pla	n and protocols during regularly held staff		
MCM4: Construc Below, report on the construction site plan r this reporting period. Number of site plan reviews	eviews, inspec				
•					
Number of inspections comp Number of enforcement actions					
rumoer of emoteement activ	ons taken.				

Town of Milford

Page 10

Optional: Enter any additional information relevant to construction site plan reviews, inspections, and enforcement actions:

The role of Town Engineer was filled in Spring 2023. While the town conducted site plan reviews and site inspections prior to this, they were not tracked. Creating the role of Town Engineer has allowed the town to devote the time and resources necessary to properly tracking these requirements. Between April and June 2023, 2 site plan reviews were completed, 12 site inspections were completed, and 2 memos were issued regarding required maintenance and/or corrective actions taken to repair erosion and sediment controls.

MCM5: Post-Construction Stormwater Management in New Development and Redevelopment

<u>(</u>)rc	<u>lina</u>	nce	or	Regu	<u>latory</u>	<u>Mec</u>	<u>hanism</u>
						-		

Date update was completed (due in year 3): December 2022				
Website of ordinance or regulatory mechanism:	https://www.milford.nh.gov/community-development/pages/ordinances-regulations			

As-built Drawings

Below, report on the number of as-built drawings received during this reporting period.

Number of as-built drawings received: 0	
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Optional: Enter any additional information relevant to the submission of as-built drawings:

Prior to filling the role of Town Engineer in Spring 2023, the receipt of any as-built drawings was not tracked. The mechanisms are now in place to actively obtain and track as-built drawings which will be reflected in Permit Year 6.

Street Design and Parking Lots Report

Below, describe any changes made or planned to be made to local regulations and guidelines based on the report completed in Year 4:

The Regulation Assessment Report was completed in Permit Year 5. No changes to local regulations have been planned or made at this time. Recommendations as included in the attached report will be discussed internally with appropriate town departments and formal recommendations will be proposed and presented to the appropriate town boards or committees.

Green Infrastructure Report

Town of Milford Page 12 Below, describe progress towards making green infrastructure practices allowable based on the report completed in Year 4: The Regulation Assessment Report was completed in Permit Year 5. No changes to local regulations have been planned or made at this time. Recommendations as included in the attached report will be discussed internally with appropriate town departments and formal recommendations will be proposed and presented to the appropriate town boards or committees. **Retrofit Properties Inventory** Below, list all properties that have been modified or retrofitted with BMPs to mitigate impervious area that were inventoried as part of 2.3.6.e of the permit. Non-MS4 owned properties that have been modified or retrofitted with BMPs to mitigate impervious area may also be listed, but must be indicated as non-MS4. No properties have been modified or retrofitted with BMP's to mitigate impervious area. Future projects that are currently in the conceptual or design phase for the WWTP and the library will include revisions to existing infrastructure that will include BMP's for stormwater treatment. **MCM6: Good Housekeeping Catch Basin Cleaning** Below, report on the number of catch basins inspected and cleaned, along with the total volume of material removed from the catch basins during this reporting period. Number of catch basins inspected: 219 Number of catch basins cleaned: 219 Total volume or mass of material removed from all catch basins: 94 cubic yards Below, report on the total number of catch basins in the MS4 system. Total number of catch basins: 1,450 If applicable: Report on the actions taken if a catch basin sump is more than 50% full during two consecutive routine inspections/cleaning events:

Not applicable

Street Sweepi	ng				
Report on the	number of miles swept during t	this report	ing period below.		
	Number of miles cleaned: 22.	5			
Report either t	the volume or weight of street s	weeping n	naterials collected during this	reporting period below.	
•	Volume of material removed:	194	cubic yards		
0	Weight of material removed:		[Select Units]		
	Pollution Prevention Plan (SV) on the number of site inspection od. Number of site inspections co	ns for faci	-	mpleted during this	
Describe any	corrective actions taken at a fac	cility with	a SWPPP:		
	Ado	ditional	Information		
Monitoring or	r Study Results				
reporting perio	ny other stormwater or receiving od not otherwise mentioned abo eness must be attached.		•	_	
•	Not applicable				
\circ	 The results from additional reports or studies are attached to the email submission 				
0	The results from additional re	ports or st	udies can be found at the follow	wing website(s):	
	ring or studies were conducted eported to you, a brief description:	•	_	<u> </u>	

Additional Information

Town of Milford

Optional: Enter any additional information relevant to your stormwater management program implementation during the reporting period. Include any BMP modifications made by the MS4 if not already discussed above. If any of the above year 5 requirements could not be completed due to the impacts of COVID-19, please identify the requirement that could not be completed, any actions taken to attempt to complete the requirement, and reason the requirement could not be completed below:

Page 14

Some requirements such as catchment investigations, SWPPP inspections at town-owned facilities, or regulation updates were not completed during Permit Year 5 due to staffing availability at the town. The position of Town Engineer was created in 2022 and the role was filled in Spring 2023. This position will allow the town to devote the appropriate amount of time and resources to fulfilling MS4 Permit Compliance Requirements, which will be reflected in Permit Year 6.

Activities Planned for Next Reporting Period

Please confirm that your SWMP has been, or will be, updated to comply with all applicable permit requirements including but not limited to the year 6 requirements summarized below. (Note: impaired waters and TMDL requirements are not listed below)

Yes, I agree ⊠

Annual Requirements

- Annual report submitted and available to the public
- Annual opportunity for public participation in review and implementation of SWMP
- Keep records relating to the permit available for 5 years and make available to the public
- Properly store and dispose of catch basin cleanings and street sweepings so they do not discharge to receiving waters
- Annual training to employees involved in IDDE program
- Update inventory of all known locations where SSOs have discharged to the MS4
- Continue public education and outreach program
- Update outfall and interconnection inventory and priority ranking and include data collected in connection with the dry weather screening and other relevant inspections conducted
- Implement IDDE program
- Review site plans of construction sites as part of the construction stormwater runoff control program
- Conduct site inspection of construction sites as necessary
- Inspect and maintain stormwater treatment structures
- Log catch basins cleaned or inspected
- Sweep all curbed streets at least annually
- Continue investigations of catchments associated with Problem Outfalls
- Implemented SWPPPs for all permittee owned or operated maintenance garages, public works yards, transfer stations, and other waste handling facilities
- Review inventory of all permittee owned facilities in the categories of parks and open space, buildings and facilities, and vehicles and equipment; update if necessary
- Review O&M programs for all permittee owned facilities; update if necessary
- Implement all maintenance procedures for permittee owned facilities in accordance with O&M programs
- Implement program for MS4 infrastructure maintenance to reduce the discharge of pollutants
- Enclose all road salt storage piles or facilities and implemented winter road maintenance procedures to minimize the use of road salt
- Review as-built drawings for new and redevelopment to ensure compliance with post construction bylaws, regulations, or regulatory mechanism consistent with permit requirements
- Inspect all permittee owned treatment structures (excluding catch basins)

Town of Milford	Page 15
- Identify additional permittee-owned properties that could potentially be modified or retrofitted with BMPs to reduce impervious areas so that the permittee maintains a minimum of 5 sites inventory, until such a time when the permittee has less than 5 sites remaining	
Provide any additional details on activities planned for permit year 6 below:	

Part V: Certification of Small MS4 Annual Report 2023

40 CFR 144.32(d) Certification

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, I certify that the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

Name:	Lincoln Daley	Title: Town Administrator
Signature	Loud Och	Date: 9/27/13
	[Signatory may be a duly authorized representative]	i v